

PrimeSCI! ANSTO Booking Terms and Conditions

The following terms and conditions apply to all lab sessions and facility tour bookings, coordinated by PrimeSCI!, at the ANSTO Australian Synchrotron for schools:

- A Teacher is to provide a Student List upon arrival with the names of visiting participants, with under 16 year old students highlighted;
- Teachers are required to check in via QR code at NCCS Reception;
- Teachers are required to be present and actively supervising their students at all times during the tours and lab sessions;
- The Teacher: Student ratio must be no less than 1:20; in those cases where 15 or more students are under the age of 16, a ratio of 1:15 applies.
- A minimum charge per class applies for each program;
- Unless requested earlier, a tax invoice will be sent to you following your visit for payment within 14 days.

During the COVID-19 pandemic, PrimeSCI! reserves the right to:

- Refuse entry to any students or teachers displaying signs of illness including, but not restricted to fever, flu-like symptoms such as coughing, sore throat, fatigue and shortness of breath. Student transport back to school must be covered by the school/ guardian. Teachers will be required to stay with the excursion group.
- Limit the lab session and facility tour numbers consistent with current government and facility requirements at the time of the session/booking.
- Cancel, re-schedule or offer an online lesson alternative, due to government restrictions on the day of the incursion booking;
- **Cancel, re-schedule or offer an online lesson alternative, if a PrimeSCI! educator is unwell and requires COVID testing;**

During the COVID-19 pandemic, PrimeSCI!:

- Will adhere to ANSTO's COVID safety protocols and the current government restrictions.
- Will comply with current Department of Education guidelines for schools and school excursions.
- Can provide the ANSTO COVIDSafe Plan and the ANSTO Risk Assessment for the specific lesson.
- ANSTO will provide venue cleaning and the appropriate cleaning and sanitising equipment for the Lab area and visitors.

BOOKING CANCELLATIONS

- If a program is cancelled by ANSTO, the Australian Synchrotron or PrimeSCI! due to circumstances beyond our control, the program may be rescheduled at a discounted fee to another date or time, or a full refund will be issued.
- If your school requests to reschedule a confirmed lab session and/or facility tour due to changes in COVID-19 Government Restrictions, we will reschedule free of charge.

- If your school requests to reschedule a confirmed lab session and/or facility tour providing at least 48 hours' notice, we will reschedule free of charge.
- If your school requests to reschedule a confirmed lab session and/or facility tour providing less than 48 hours' notice, an invoice for \$50.00 to cover administration fees will be payable.
- If your school cancels a confirmed lab session and/or facility tour with less than 48 hours' notice before the commencement of the scheduled booking, an invoice for \$50.00 to cover administration fees will be payable.
- If your school cancels a confirmed lab session and/or facility tour with less than 24 hours' notice before the commencement of the scheduled booking, an invoice for the confirmed incursion fee will be payable.