

PrimeSCI! ANSTO Booking Terms and Conditions

The following terms and conditions apply to all facility tour bookings, coordinated by PrimeSCI!, at the ANSTO Australian Synchrotron for community organisations and the general public:

- Adults are required to check in via QR code at NCCS Reception;
- Adults are required to be always present and actively supervising children during the tour;
- If your organisation requests to reschedule a confirmed facility tour due to changes in COVID-19 Government Restrictions, we will reschedule free of charge.
- If your organisation requests to reschedule a confirmed facility tour providing at least 48 hours' notice, we will reschedule free of charge.
- If your organisation requests to reschedule a confirmed facility tour providing less than 48 hours' notice, an invoice for \$50.00 to cover administration fees will be payable.
- If your organisation cancels a confirmed facility tour with less than 48 hours' notice before the commencement of the scheduled tour, an invoice for \$50.00 to cover administration fees will be payable.
- If your organisation cancels a confirmed facility tour with less than 24 hours' notice before the commencement of the scheduled booking, an invoice for the confirmed tour fee will be payable.

During the COVID-19 pandemic, PrimeSCI! reserves the right to:

- Refuse entry to any individual displaying signs of illness including, but not restricted to fever, flu-like symptoms such as coughing, sore throat, fatigue and shortness of breath;
- Limit the facility tour numbers to 15 people
- Cancel and re-schedule facility tours due to government restrictions on the day of the incursion booking;
- **Cancel and re-schedule facility tours if a PrimeSCI! educator is unwell and requires COVID testing;**

During the COVID-19 pandemic, PrimeSCI!:

- Swinburne staff will adhere to ANSTO's COVID safety protocols and the current government restrictions.
- Can provide the ANSTO COVIDSafe Plan and the PrimeSCI! Risk Assessment for the facility tour.
- ANSTO will provide venue cleaning and the appropriate cleaning and sanitising equipment for the venue and visitors.

