



HOW TO MANAGE YOUR 'HELP' & COMMONWEALTH SUPPORT APPLICATIONS

STUDENT HELP GUIDE

HELP loans are offered to eligible domestic students by the Australian Government to help meet the costs of studying. A Commonwealth Support form is mandatory for domestic higher education students to confirm their Commonwealth Supported place (if applicable).

For more information, including eligibility requirements, visit our [fees website](#).

01

Log in to My Financials

- Log in to [My Financials](#) with your student ID and password.
- Click **HELP Forms (HECS/VET/SA/FEE/OS)** in the left-hand navigation.

Forms	Course Code	Short Title	Ver	Att	Stage	Status
Add New View	SIT60207	Advanced Diploma of Events	2	1	Completed	Passed
Add New View	BA-BUSSM	Bachelor of Business (Sports Management)	3	1	Withdrawn	Early Withdrawn
Add New View	BA-BUS10	Bachelor of Business	1	1	Admitted	Admitted

02

How to submit a HELP assistance form

- Click **Add New** next to the course you are applying a loan or submitting a Commonwealth Support form for.
- Click **Complete Form** next to the appropriate form.

Information

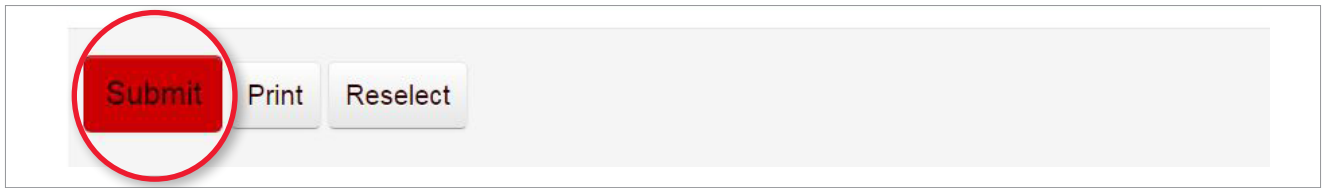
Please choose from the forms below. Check the detailed notes at the top of each form to see if you are eligible to apply. Once submitted, your form will be sent onto the relevant Government department.

Recommended Assistance Form
Complete Form Request Commonwealth Support and HECS-HELP
Complete Form Defer your Student Services and Amenities Fee
Complete Form Apply for a loan if you're completing part of your course overseas

There are no available forms to show.

[Cancel and Return to 'Choose a Study Plan'](#)

- The form will then display with some fields already pre-populated for you. When completing the form, ensure all of the fields are entered correctly. You will be required to enter your Tax File Number for any loan form (e.g. HECS).
- Once you have completed the form, click **Submit**.



- A success message will then appear.

NOTE:

If you receive an error message, this means you haven't completed the form correctly or you have missed out information. You can return to fix the error and click **Submit** again.

03

How to view or cancel your submitted forms

- Your previously submitted forms are displayed under HELP assistance in the left-hand navigation along with the status of your application(s).
- To open and view a submitted form, click View next to the form.
- To cancel a HELP application, click Cancel next to the form.

STATUS DEFINITIONS:

Submitted by student: Your application was submitted successfully and is yet to be assessed.


Cancelled by student: You have cancelled the submitted application.

Approved: The application has been approved.

Invalid: Your application has not been approved.

Need more help?

Contact studentHQ

 1300 794 628

 [Email us](#)